

Smart-e

VHX-8330

H.264/H.265 4K@60Hz AVoIP

User manual

VHX-ED8330



VHX 
www.smart-e.com 4K60

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Thank you for purchasing this product

For optimum performance and safety, please read these instructions carefully before connecting, operating or adjusting this product. Please keep this manual for future reference.

Surge protection device recommended

This product contains sensitive electrical components that may be damaged by electrical spikes, surges, electric shock, lighting strikes, etc. Use of surge protection systems is highly recommended to help protect and extend the life of your equipment.

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1. Introduction

This 4K@60 H.264/H.265 transceiver VHX-ED8330 is a complete AV over IP (AVoIP) solution that supports fibre and copper transmission with automatic switching between two options (copper having a higher priority). The product provides high-quality and ultra-low latency audio/video extension over a standard 1GBE network switch, supporting transmission distance up to 100m. The unit supports seamless switching, video wall, multiview and KVM management functions. A flexible transceiver design (universal encoder or decoder option) provides a cost effective and convenient solution whilst minimising inventory.

In encoder mode, the VHX-ED8330 supports one HDMI 2.0 input and HDMI loop out, with analogue audio embedding/de-embedding function. In decoder mode, the unit supports one HDMI 2.0 decoding output, with analogue audio de-embedding function. The encoder also supports a H.264 video preview stream.

The design is based on Linux for software development, providing flexible control methods. The best digital audio and video processing management solution is created using technologies including audio and video processing, networking, visualization and centralized control with full network distribution. Together these establish a high-performance, reliable and easy-to-use visualization application platform for users. Based on distributed interconnection, a comprehensive visualization solution is built that integrates audio and video comprehensive management, matrix switching, splicing and fusion, window roaming, KVM collaborative management together with POE power supply function.

2. Features

- ★ HDMI 2.0b, HDCP 2.2 compliant
- ★ Support video resolution up to 4K60Hz (4:4:4), 18Gbps video bandwidth
- ★ Audio formats support LPCM 2.0CH 48kHz
- ★ Integrated design of encoder and decoder, supporting fibre and copper
- ★ Support window roaming function: a unit as decoder can process up to 16 signals, enabling arbitrary windowing, roaming, overlaying, and splicing
- ★ KVM seat management (one-to-one & one-to-many), supporting one person manages multiple PCs
- ★ Universal H.264/265 protocol, supporting IPC access and seamless integration with security camera products

- ☆ Support high-definition background image (both video and picture are available), as well as multi-screen splicing display
- ☆ Support scrolling subtitles and character overlay
- ☆ Support point-to-point signal extension
- ☆ Support signal distribution, multicast mode, matrix and video wall functions over a 1G Network Switch
- ☆ Integrated central control function over RS-232, APP on portable devices available
- ☆ Support user rights management
- ☆ Flexible control via KVM, APP and Control Server (CTL500H or SVR9300AX2/AX3/AX5)
- ☆ Standard POE supported (802.3af Class 3, PD mode)
- ☆ Encoder supports HDMI local loop out
- ☆ Encoder supports audio embedding and de-embedding function
- ☆ Comprehensive visual interaction mode, signal source, large screen status, scene preview and environmental visualization control

3. Package Contents

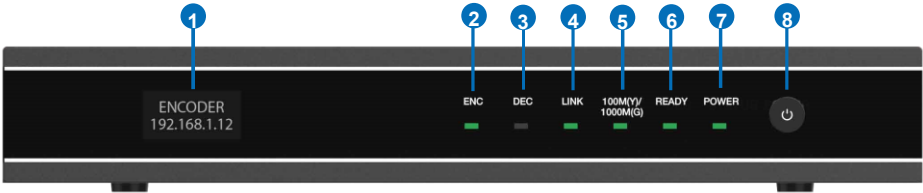
- ① 1 x H.264/H.265 4K60 AV over IP Transceiver
- ② 2 x 6pin-3.81mm Phoenix Connector (male)
- ③ 1 x 3pin-3.81mm Phoenix Connector (male)
- ④ 1 x 12V 2.5A Locking Power Supply
- ⑤ 2 x Mounting Ear
- ⑥ 4 x Machine Screw (M3*4)
- ⑦ 1 x User Manual

4. Specifications

Technical	
HDMI Compliance	HDMI 2.0b
HDCP Compliance	HDCP 2.2
Video Compression Standard	H.264/H.265
Video Bandwidth	18Gbps
Network Port	1000M Base-T (supporting POE)
Video Resolution	Up to 4K@60Hz 4:4:4 (Note: The decoder supports custom resolution output.)
Colour Space	RGB 4:4:4, YCbCr 4:4:4/4:2:2/4:2:0
Colour Depth	8/10/12bit
Encoding Sampling Rate	48KHz
HDMI Audio Formats	LPCM 2.0CH, 16bit, 48k
Analog Audio Formats	Left and right stereo analogue audio
ESD Protection	Human-body Model: ±8kV (Air-gap discharge), ±4kV (Contact discharge)
Connection	
Input	1 x HDMI IN [Type A, 19-pin female] 2 x AUDIO IN [3-pin phoenix connector, stereo balanced linear interface]
Output	1 x HDMI OUT [Type A, 19-pin female] 2 x AUDIO OUT [3-pin phoenix connector, stereo balanced linear interface]
Control	1 x LAN (POE) [RJ45, supporting POE] 1 x RS-232 [3-pin phoenix connector] 1 x USB HOST [Type B, 4-pin female] 2 x USB DEVICE [Type A, 4-pin female] 1 x SFP [Fiber slot]
Mechanical	
Housing	Metal Enclosure
Colour	Black
Dimensions	204mm [W] × 131.5mm [D] × 30mm [H]
Weight	760g
Power Supply	Input: AC 100 - 240V 50/60Hz Output: DC 12V/2.5A (US/EU standards, CE/FCC/UL certified)
Power Consumption	Encoder: 10.22W; Decoder: 7.04W
Operating Temperature	0°C ~ 40°C / 32°F ~ 104°F
Storage Temperature	-20°C ~ 60°C / -4°F ~ 140°F
Relative Humidity	20~90% RH (non-condensing)

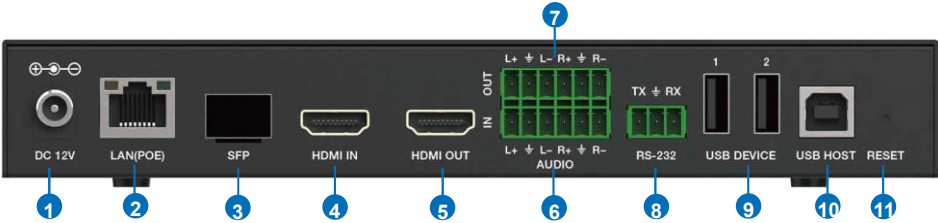
5. Operation Controls and Functions

5.1 Front Panel



No.	Name	Function Description
1	OLED display screen	The name and IP address of the device will be displayed after the device is turned on. The screen will go off after 90 seconds.
2	ENC LED	When the device is in Encoder mode, the green ENC LED is on.
3	DEC LED	When the device is in Decoder mode, the green DEC LED is on.
4	LINK LED	When the network is connected normally, the green LINK LED flashes.
5	100M(Y)/1000M(G) LED	Network connection rate indicator: ▪ When the device is connected to a 100M network, the yellow indicator is on. ▪ When the device is connected to a 1000M network, the green indicator is on.
6	READY LED	▪ When the system is running normally and no fault occurs, the green LED is on. ▪ When the device is in standby mode, the green LED is on. ▪ When a fault occurs while the system is running, the green LED flashes at a frequency of 1Hz.
7	POWER LED	▪ When the device is working normally, the green POWER LED is on. ▪ When the device is in standby mode or powered off, the green POWER LED is off.
8	Power button	The power button supports power-off memory function. ① When the device is working normally, power off and power on the device again, it will enter the system directly and work normally. ② When the device is in standby mode, power off and power on the device again, it will enter the standby mode automatically. Then short press the power button to turn on the device. ③ When the device is working normally, short press the power button to view the current encoder/decoder mode and IP address on the OLED display screen; press and hold the power button for more than 2 seconds to turn off the device.

5.2 Rear Panel

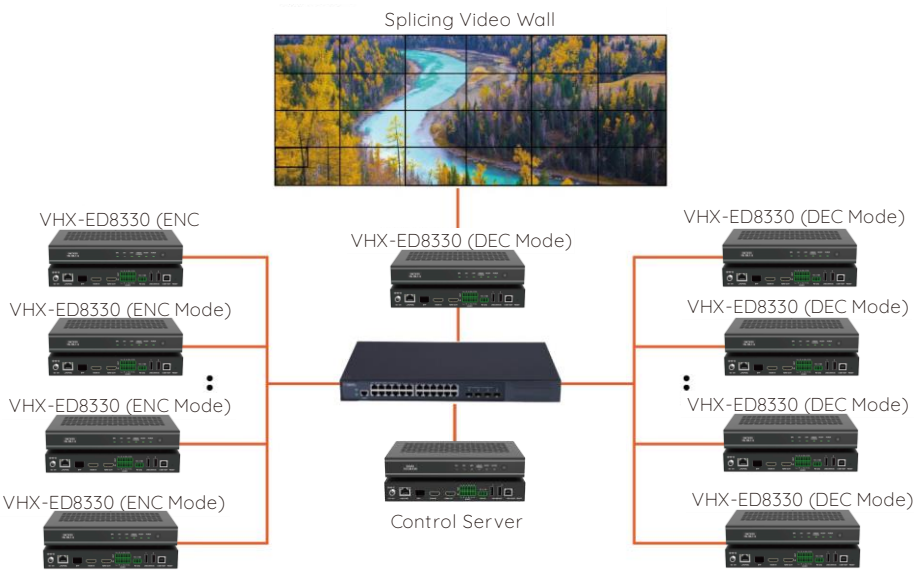


No.	Name	Function Description
1	DC 12V	DC 12V/2.5A power input port. Note: The device can be powered via two methods: ① Local DC 12V power supply ② POE from Network Switch. Device acts as PD mode. When the two power supply modes are used at the same time, the local DC 12V power supply is preferred.
2	LAN (POE) port	1G network port, connected to Switch for audio/video transmission. This port supports POE power supply.
3	SFP port	1G fiber port, connected to Switch for audio/video transmission.
4	HDMI IN port	HDMI signal input port, connected to HDMI signal source device such as PC or PS4 with HDMI cable.
5	HDMI OUT port	HDMI signal output port, connected to HDMI display device such as TV or monitor with HDMI cable.
6	AUDIO IN port	Stereo balanced line input port, connected to audio source device through 6pin-3.81mm phoenix connector.
7	AUDIO OUT port	Stereo balanced line output port, connected to audio playback device through 6pin-3.81mm phoenix connector.
8	RS-232 port	RS-232 serial port, relay RS-232 command transmission from the Control Server.
9	USB DEVICE	USB device ports, connected to keyboard and mouse in DEC mode.
10	USB HOST	USB Host port, connected to computer in ENC mode.
11	RESET button	System reset button. ▪ Long press this button for 5 seconds and reboot the device manually, the system will be restored to the factory default setting. ▪ Long press this button for 15 seconds, the software will be restored to the factory default version.

6. Main Functions and Characteristics

6.1 More Stable Architecture for AV over IP

- H.264/265 codec - Standard H.264/H.265 video encoding and processing technology, with high image quality, small bandwidth and low latency
- Signal distribution, switching, extension and matrix mode. Equipped with Gigabit switch. Arbitrary switching, extension, audio independent switching, audio and video asynchronous switching, etc.
- Seamless integration of H.264/265 encoding and decoding for security camera



6.2 High Quality Image

- 4Kx2K@60 4:4:4 image
True 4K ultra-high image resolution, supporting ultra high-resolution point-to-point display.
- HDMI 2.0b
Comply with the HDMI 2.0b standard, enjoy the high-definition visual feast of a large screen cinema.
- Adapt to all types of screens
Synchronization within 100 μ s., supporting all types of display terminals, including LCD screen splicing, small pitch LED, etc. Output resolution can be customized. Support output grouping management and input signal source sharing.

6.3 Seamless Switching

- Instant switching

The image switches seamlessly and instantaneously without black screen, flash screen, jitter or tearing. The visual experience is smooth.



Traditional switching with black screen



Seamless switching



Instant switching with
smooth visual experience

6.4 Integrated Design, Excellent Performance

- Integrated design of encoder and decoder

The integrated design of encoder and decoder, convenient for stock management, install and maintain.

- Good compatibility

Support IPC access. Directly connect and decode all kinds of IPC such as Hikvision, Dahua and Yushi in the network to display on the wall.

Support the PTZ control of the camera.

It is suitable for multi-platform docking in large system, realizing unified management and scheduling of multi-system.

6.5 Video Wall

- Video wall function

High-performance splicing processing capability, perfect splicing in both horizontal and vertical directions.

- Video signal processing

Adopt top-notch image processing chips for acquisition, encoding, transmission, decoding and frame synchronization. Ensure that each video signal has no frame loss or lag and can withstand the test of fast-moving video.

Support high-definition background image.

6.6 Free Window Display Output

- Free output display

A single screen can process up to 16 signals, enabling arbitrary windowing, roaming, overlaying and splicing.



6.7 Subtitle/Banner/Logo Display Output

- Supports scrolling subtitles, input/output character overlay, LED bar screen, and scrolling subtitle display.

You can freely define the font, colour, size and position of overlay characters.

6.8 KVM Collaborative Management

- Signal push management

KVM collaborative management can push the current signal to other personnel and large screens for quick collaborative scheduling.

- Visual takeover

The system supports shortcut keys and OSD menu, which can quickly realize the functions of signal switching, push, control, etc., so as to achieve centralized control.

- Flexible collaborative communication system

The system supports seat operators to communicate through text chat, multi-party language communication, and other methods.

Support seat operators to speak at the meeting.

- Seat roaming

A single display can achieve 1/4/9/16 split screen display.

- One person with multiple machines, one machine with multiple screens

The seat operator can control multiple PCs through a set of mouse and keyboard, and a single PC can be spliced and displayed on multiple displays.

- Man-machine separation

All PCs are centrally managed in the computer room, achieving real-time operation and remote control.



6.9 Safe and Reliable System

- USB secure transmission system (optional function)

The seat operator can access the U flash drive, Ukey and other devices, and communicate with any computer within the front-end authority, using fibre transmission and physical isolation method to ensure the security of information transmission.

- File transmission security (optional function)

The seat node can be inserted into a USB flash drive to achieve bi-directional file copying function between the seat and any computer within the front-end authority, improving the work efficiency of the seat operator.

- Data security

Access authorization, data filtering, and purification of the operating environment.

6.10 Additional Practical Functions

- RS-232 relay command
- Connected to PC or control system for RS-232 relay control command.
- HDMI loop out

Convenient for signal cascading or connecting to local signal monitoring equipment.

- POE power supply - reduce construction wiring and reduce costs.
- Audio embedding and de-embedding

With audio embedding and de-embedding function, it is convenient for users to use audio signal processing for various purposes.

6.11 Control Diversity

- Integrated central control function
- Flexible control via front panel buttons, RS-232, TCP/IP or APP, with touch control operation function.
- Customized scene mode

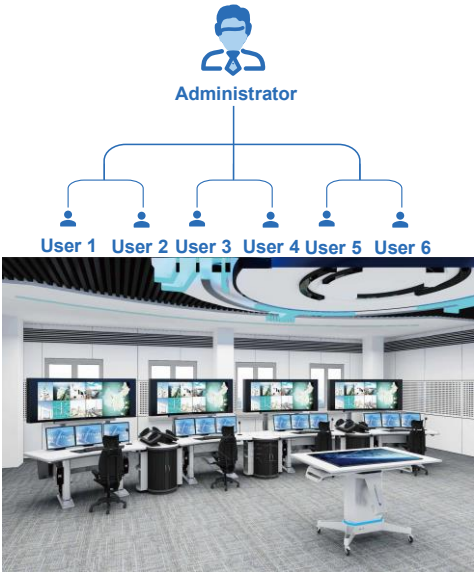
Set up scenes, one-click call, and quickly build a customized scene mode based on customer needs.

6.12 Multi-level User Rights Management

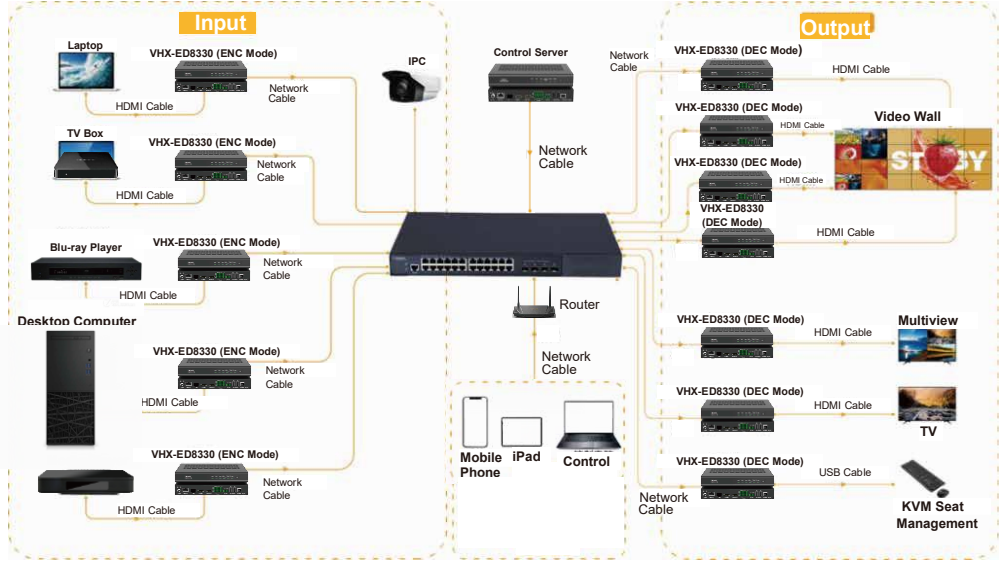
- Supports hierarchical management of user rights and simultaneous online management of multiple users

Fully meet customers' multi-level management needs for rights and match the business management process. Through the IP distribution, systematic, scientific and rigorous right management mechanism, the hierarchical and grouped rights are defined and allocated to form a detailed right list, so that the rights and responsibilities are clearly defined.

The account follows the person and can move according to the user's login position, ensuring that responsibility is assigned to the person.



7. Application Example



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